

# All Indonesia Arrival Card

## “All Indonesia Arrival Card”

Complete your Arrival Card online before travelling. Required for all incoming passengers to Indonesia.

“All Indonesia Arrival Card” is a unified digital form that combines several previous arrival/declaration forms (immigration, customs, health, etc.) into one. The form replaces earlier separate processes such as SATUSEHAT (health declaration) and e-CD (customs declaration) for international travellers.

After you submit it online, you will receive a QR code via email. On arrival at an international entry point, you present this QR code along with your passport.

## Who Needs to Fill It Out ?

1. All international travellers arriving in Indonesia (airports, and soon at all international entry points). This includes tourists, business travellers, etc.
2. Indonesian citizens returning from abroad also must complete it.
3. Include children and infants — each person must have their own card.

## When & Where to Fill It Out ?

1. The card must be submitted within 3 days (i.e. 72 hours) before you arrive in Indonesia.
2. It is free of charge.
3. It is done via the official website: [allindonesia.imigrasi.go.id](https://allindonesia.imigrasi.go.id).
4. Available in English (select “English”) and also for “Foreign Visitor” if you are not an Indonesian citizen.

**What information or requirements do you need to have before you start filling out the form? Prepare the following items so you can complete it smoothly:**

Information / Document Required:

1. Passport details: Passport number, nationality, date of issue & expiry, name, date of birth.
2. Contact info: your email and phone number (ensure correct; QR code will be sent to your email).
3. Travel details: Arrival date, departure date, visa status (if you already have an e-visa / visa / KITAS / etc), flight or ship info.
4. Transport & accommodation: Name of airport/port of arrival, flight number, hotel name and address or place where you will stay.
5. Health & customs declarations: Recent travel history (countries visited in last 21 days, etc.), any health symptoms, items to declare (electronics, large amounts of cash, animals, certain foods, etc.), number of luggage pieces. Additionally, IMEI registration for mobile devices may be required.

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## *Step-by-Step: How to Fill the Arrival Card*



1. Go to the website: [allindonesia.imigrasi.go.id](https://allindonesia.imigrasi.go.id)
2. Set the site language to English (there should be an option) if you don't read Indonesian.
3. Select your category: Foreign Visitor or Indonesian Citizen, depending on your status.
4. Fill in the personal details (name, nationality, passport info, contact).
5. Fill in travel & stay details (arrival date, departure date, flight, hotel/accommodation).
6. Fill in health declaration & customs declaration questions. These are typically yes/no, and possibly specifying items or symptoms.
7. Review all information carefully before submitting. Mistakes in passport number, dates, etc., could cause delays.
8. Submit; then check your email for the QR code. Save it (on your phone) or print a copy.
9. On arrival at the entry point, present the QR code and your passport at immigration/customs.

## **Some Important Notes / Tips**

- The “All Indonesia Arrival Card” does not replace your visa. You still need the proper visa or visa exemption as applicable.
- Make sure your passport has at least 6 months of validity, because many airlines/immigration check this. (This is a general Indonesian requirement)
- Ensure your return or onward ticket is available, because immigration may ask for it.
- Submit the form well ahead of time (within 72 hours, ideally a day or two before you fly), so you have time in case of issues.
- Use only the official government portal — avoid third-party sites that may charge or collect data improperly.